# **Frequently Asked Questions**

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| **How long does it take to finish the development?** | |
| Our website development service normally completes within approximately 3 weeks for the Basic Web Design Package, approximately 3 to 4 weeks for the Basic Web Design plus Content Package, and depending on the scope of the web development, 4 to 6 weeks or more for the Advanced Web Design Package. Please note that these timelines can be met as long as all requirements (intake forms, payment, content, access credentials, etc.) are provided to us before the design phase begins. | |
| **Does this include hosting?** | |
| Name registry, hosting, and server costs are exclusive of this service. However, we would be more than happy to suggest a few hosting providers that offer great products and quality customer support. | |
| **What technologies do you use to build your websites?** | |
| We use WordPress along with premium WordPress themes. Our themes are built with HTML5, CSS3, JavaScript, and PHP. All our themes also use Page Builders, which allow clients to easily build pages with unlimited layouts through a drag and drop user interface, without the need for coding knowledge. | |
| **Why Wordpress?** | |
| Our white label Web Development services is built on the WordPress content management system (CMS) because: | |
|  | It is the most flexible and easiest to use open-source content management system, with worldwide community support. |
|  | It has themes with responsive web design provide optimal user experience across devices so that users navigate the website with minimal re-sizing and scrolling. |
|  | Its Dashboards use page builders that: provide a drag and drop interface; allow easy creation of responsive column-based content; and have more than five (5) pre-designed widgets , e.g. Galleries, Testimonial, Blog Feed and many more |

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| **Does your web development package come with SEO?** | |
| We will build your site based on architecture that's optimized for SEO. | |
| **Where will you build my Website?** | |
| We create your site on our own servers first and would only upload to your own website after the Final QA and revisions. | |
| **How many revisions can I make before incurring additional costs?** | |
|  | There are two revision points for you. The 1st round of revisions happens after the staging site or initial design is provided. Your client will be given 24 to 48 hours to provide all the design related revisions they need. The 2nd or last round of revisions happens after the content integration is completed. Your client will be provided 24 to 48 hours to relay revisions that are content-related. |
|  | Please note that any revisions on the last round would have to be minimal and not amount anymore to design changes or work that would take more than half a day to execute. |
| **Can I get access of my site while in development?** | |
| We strongly discourage providing access to the site during the development phase. The credentials to the site are only turned over once they are hosted in the client server, after the final walkthrough and approval. | |